

AT VADO, WE CELEBRATE GOOD DESIGN.

WE DELIVER INNOVATION.



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Experience our products in full 3D.





WHY VADO?

As experts in the brassware industry, we pride ourselves on creating outstanding products that will revitalise your bathroom experience.

15 YEAR GUARANTEE.



With our leading 15 year guarantee, you can complete your look with confidence.

AQUA ARMOUR.



Aqua Armour is a state-of-the-art coating, designed by VADO, to provide a durable, long-lasting finish.

SAVE WATER. SAVE THE ENVIRONMENT.



We all aspire to protect the environment and with VADO you can. Our H2Eco flow regulators ensure you can use less water without hampering performance or design.

See www.vado.com/watersaving for more information.

DISTINCTIVE

Characteristic of one person or thing, and so serving to distinguish it from others.





DISCOVER YOUR IDENTITY.

Four timeless finishes have been tailored to inspire your individual style. Creating a contemporary look that will stand the test of time.



Our new knurled handles add a touch of texture to your bathroom, with a tactile finish that exudes luxury, creating products that not only look great, they feel it too.

BRITISH DESIGNED & ENGINEERED.



Individual has been expertly designed and engineered in Cheddar, England; the home of our brand for over 30 years.

THE PERFECT CHOICE.

Our products are compatible with standard bathroom basins, baths and all household plumbing systems. Throughout this brochure, you can find which products work best with a low, medium and high water pressure system.

- LP (Low Pressure, 0.2 0.5 bar)
- MP (Medium Pressure, 1 1.5 bar)
- HP (High Pressure, 3 bar +)

STYLISH.

Adjective
Of a high quality in appearance, design, or behaviour.



GET YOUR LOOK TODAY.



Don't want to wait weeks to create your individual look?

Don't worry. All our finishes are stocked and ready to order.

Find your local verified VADO independent retailer at vado.com/stockists and begin your Individual journey.



Or alternatively discover your brassware from the comfort of your own home with VIV. **Find out more on page 88.**

A GLOBALLY TRUSTED BRAND.

Don't just take our word for it. VADO's prestigious project history speaks for itself.



NDIVIDUAL

the other things or people in a group. Existing and considered separately from





KNURLED ACCENTS

CAPTIVATING. TACTILE. CONFIDENT.

Knurled Accents are a story of bold contrast.

Fusing a soft and organic brushed finish with striking, industrial textured controls.

Our senses are awakened as we are reconnected to our surroundings through the power of touch.





BE INSPIRED

Knurled textures inject an exciting tactile quality to the soft elegance of brushed black making it a sophisticated styling choice that looks at home in any chosen design scheme. The texture and colour work together in complete harmony to provide a rich and alluring feature.









Teaming a monochrome scheme of black and white with a hint of colour can really make the space pop.





BRUSHED BLACK KNURLED ACCENTS



Mono Basin Mixer

IND-ORI200/SB-BLKK



Wall Mounted Basin Mixer

IND-ORI209SA-BLKK



Tablet 2 Outlet Thermostatic Valve $\mathsf{All}\text{-}\mathsf{Flow}$

NEW

IND-T148/2-BLKK



NEW

Tablet 3 Outlet Thermostatic Valve All-Flow

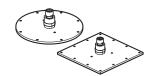
IND-T128/3-H-BLKK



BLACK WASTES & FITTINGS

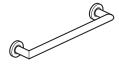
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SHOWERING OUTLETS

SEE PAGE

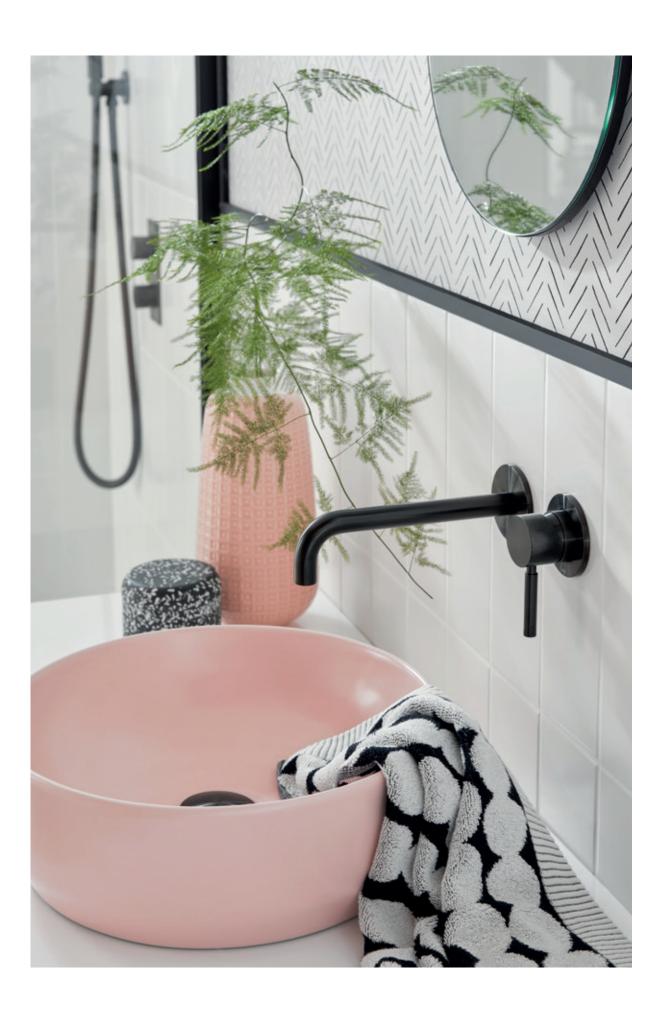


BLACK ACCESSORIES

SEE PAGE

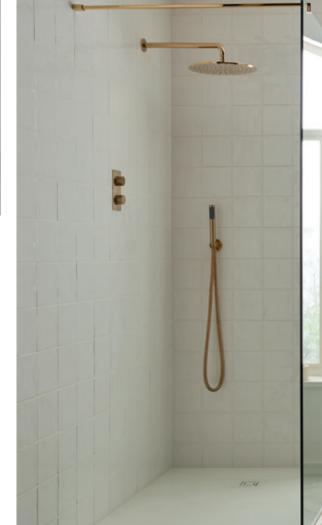
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Brushed gold brassware radiates warmth and vintage charm with soft tonal hues that evoke nostalgic sentiments of our heritage.

Knurled textured accents, complement the brushed gold finish adding a lustrous quality, that harmonises and enhances the soft, antique styling.









Knurled details can add a masculine touch to a soft feminine pastel scheme.

BRUSHED GOLD KNURLED ACCENTS



 ${\sf Mono}$ Basin Mixer

IND-ORI200/SB-BRGK



Wall Mounted Basin Mixer

IND-ORI209SA-BRGK



Tablet 2 Outlet Thermostatic Valve $\mathsf{All}\text{-}\mathsf{Flow}$

NEW

IND-T148/2-BRGK



NEW

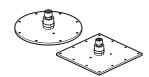
Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-BRGK



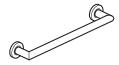
BRUSHED GOLD WASTES & FITTINGS

SEE PAGE



BRUSHED GOLD SHOWERING OUTLETS

SEE PAGE



BRUSHED GOLD ACCESSORIES

SEE PAGE

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BE INSPIRED

Brushed nickel radiates timeless luxury to achieve a soft neutral finish that exudes contemporary appeal.

The combination of brushed nickel's soft, semi-satin finish, blended with the artistic chiselled character of knurling, is a sensory modernist style choice for those looking to create a unique statement with their brassware.













BRUSHED NICKEL KNURLED ACCENTS



 ${\sf Mono}$ Basin Mixer

IND-ORI200/SB-BRNK



Wall Mounted Basin Mixer

IND-ORI209SA-BRNK



Tablet 2 Outlet Thermostatic Valve $\mathsf{All}\text{-}\mathsf{Flow}$

NEW

IND-T148/2-BRNK



NEW

Tablet 3 Outlet Thermostatic Valve All-Flow

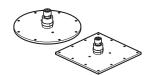
IND-T128/3-H-BRNK





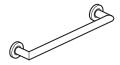
BRUSHED NICKEL WASTES & FITTINGS

SEE PAGE



BRUSHED NICKEL SHOWERING OUTLETS

SEE PAGE



BRUSHED NICKEL ACCESSORIES

SEE PAGE

70







BRUSHED BLACK

DEFINED. BOLD. EXPRESSIVE.

Distinct in character. Striking in design.

Brushed black enables freedom of expression.

Transforming the ordinary into extraordinary.





BE INSPIRED

An expert choice for the monochrome interior. Brushed black forms an idyllic balance between the artistic and the simplistic. A versatile finish that uses its neutral complexion to unite any chosen colour scheme. Evoking timeless sophistication through a rich, darkened tone.

A dynamic finish with durability at its core. Brushed black's smooth, refined surface contrasts a unique, textural presence. Establishing an authentic urban appeal.







Mono Basin Mixer

IND-EDI100/SB-BLK













Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BLK







Mono Basin Mixer

IND-EDI100/SB-BLK



Extended Mono Basin Mixer

IND-EDI100E/SB-BLK



Wall Mounted Basin Mixer

IND-EDI109S/A-BLK







Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BLK



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BLK



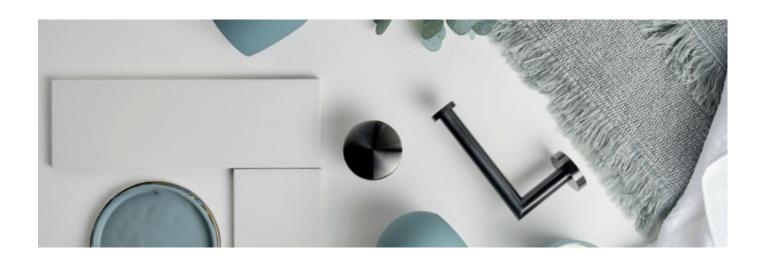
Manual Valve + Diverter

IND-EDI147A-BLK



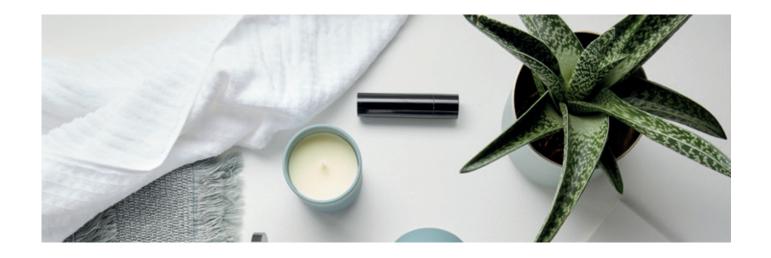
Manual Valve

IND-EDI145A-BLK

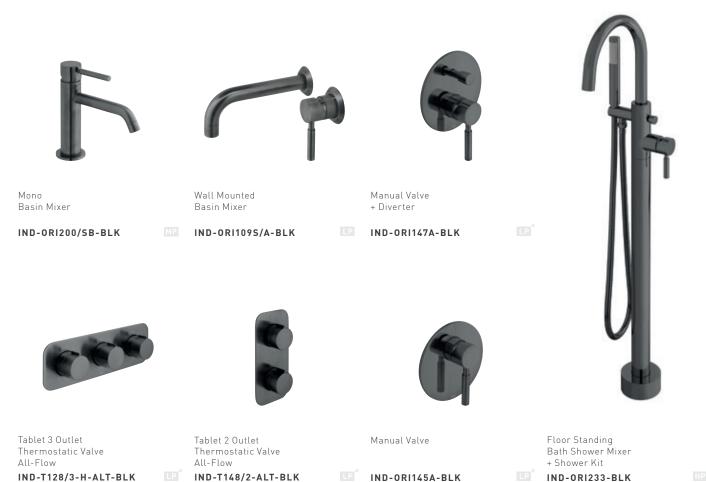


NOTION





ORIGINS





ELEMENTS





IND-ELW100/SB-BLK



Basin Mixer + Pop-Up Waste

IND-ELW101-BLK



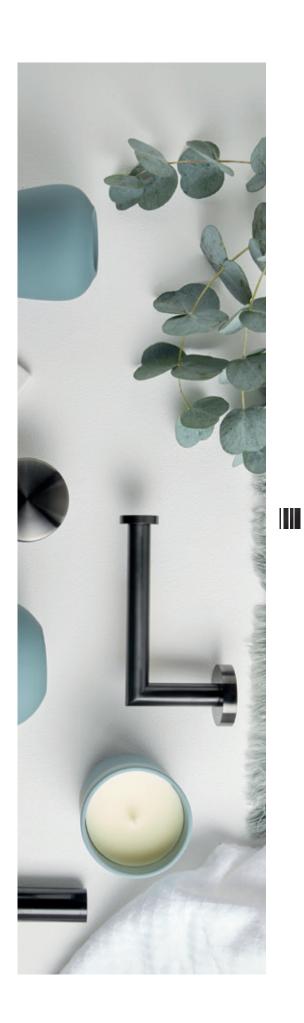
Wall Mounted Basin Mixer

IND-ELW109L-BLK



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BLK



SENSORI SMARTDIAL

The innovative solution for your contemporary home.

Simple, stylish and sophisticated. The Sensori SmartDial embraces digital innovation to reinvent your bathroom experience and offer full control at your fingertips.

Sensori's purity of design is accentuated by discreet, ambient lighting in a spectrum of colours to denote your perfect temperature.



For further information visit www.vado.com/sensori



Sensori SmartDial Dual Outlet Shower/Bath Control

IND-DIA2700-BLK

- √ Temperature and flow control
- √ For use with two outlets
- ✓ Outlet diversion button
- ✓ Automatic bath-fill



Sensori SmartDial Single Outlet Control

IND-DIA1000-BLK

- √ Temperature control
- √ For use with one outlet



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BLK

- \checkmark Temperature and flow control
- ✓ For use with two outlets
- ✓ Outlet diversion button





Sensori SmartDial Start/Stop Remote

IND-DIA-REMOTE-BLK

√ Start/Stop functionality



WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated



Universal Basin Waste



Square Waste Cap*



Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-IRWSPOUT-BLK

IND-395-BLK

IND-395CAP/SQ-BLK

IND-461/UK-1.1/4-BLK



Clic-Clac Bath Filler Waste + Overflow

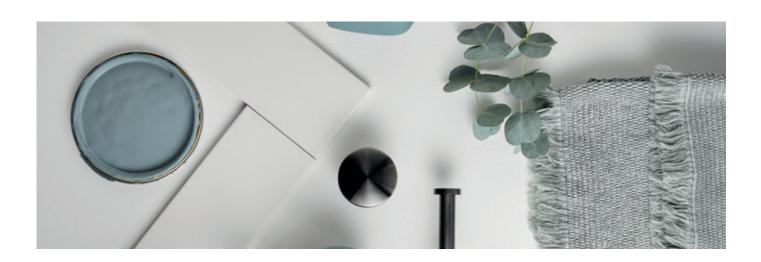
IND-81389/RO-BLK



Pop-Up Bath Waste + Overflow



IND-71552A/RO-BLK



SHOWERING ROUND

Shower Head 300mm (12") Diameter Easy Fit Shower Arm IND-EFSA/RO-BLK IND-RO/30-BLK Ceiling Mounted Arm 100mm (4") Slide Rail Shower Kit Wall Outlet Mini Shower Kit with Integrated Outlet IND-SFSRK/RO-BLK IND-OUTLET/RO-BLK IND-SFMKWO/RO-BLK IND-CMA/RO/4IN-BLK



SHOWERING SQUARE

Shower Head 300mm (12") Easy Fit Shower Arm IND-EFSA/SQ-BLK IND-SQ/30-BLK Mini Shower Kit Slide Rail Shower Kit* Wall Outlet with Integrated Outlet IND-SFSRK/SQ-BLK IND-OUTLET/SQ-BLK IND-SFMKWO/SQ-BLK







IND-SPA180-BLK



Grab Rail 300mm (12")

IND-SPA1801-30-BLK





Towel Rail 450mm (18")

IND-SPA184-45-BLK



Towel Shelf with Rail 600mm (24")

IND-SPA185B-BLK



Robe Hook

IND-SPA186-BLK



ACCESSORIES SQUARE







Paper Holder

IND-SHA180-BLK



Towel Rail 450mm (18")

IND-SHA184-45-BLK



Robe Hook

IND-SHA186-BLK

BRUSHED GOLD

AUTHENTIC. SUBTLE. UNDERSTATED.

Blissfully unassuming.

Brushed gold captures the essence of perfection.

Liberating design through reclaimed elegance.





BE INSPIRED

Designed to inspire a sense of luxury. Brushed gold revitalises contemporary forms with an understated, antique hue. Its rich and radiant allure embracing a purity in design. Creating voguish décor with a vintage disposition.



Robe Hook

IND-SHA186-BRG









Harmonising minimal design schemes with a subtle, textured guise. Brushed gold's warm, rustic aesthetic radiates a luring, atmospheric charm. An authentic finish with natural charisma.











Wall Mounted Basin Mixer

IND-EDI109S/A-BRG



Mono Basin Mixer

IND-EDI100/SB-BRG



Extended Mono Basin Mixer

IND-EDI100E/SB-BRG



Wall Mounted Basin Mixer

IND-EDI109S/A-BRG







Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRG



Manual Valve + Diverter

IND-EDI147A-BRG

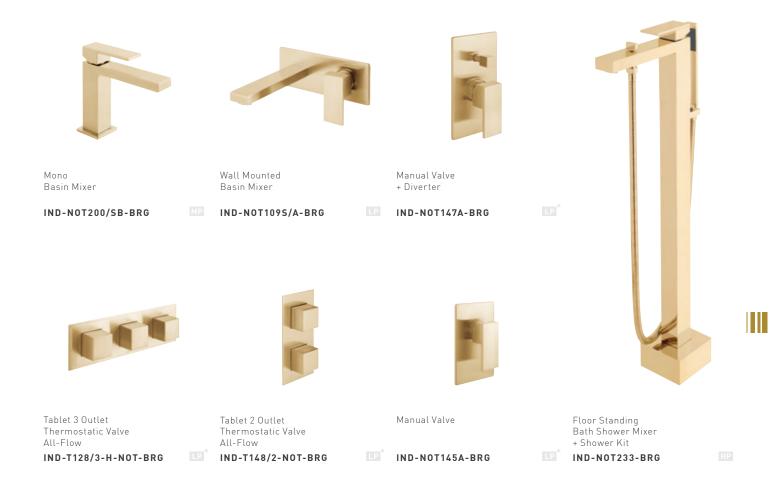


Manual Valve

IND-EDI145A-BRG



NOTION







Mono Basin Mixer

IND-ORI200/SB-BRG



Wall Mounted Basin Mixer

IND-ORI109S/A-BRG



Manual Valve + Diverter

IND-ORI147A-BRG





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRG



Manual Valve

IND-ORI145A-BRG



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BRG



ELEMENTS





IND-ELW100/SB-BRG



Basin Mixer + Pop-Up Waste

IND-ELW101-BRG



Wall Mounted Basin Mixer

IND-ELW109L-BRG



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BRG



The innovative solution for your contemporary home.

Simple, stylish and sophisticated. The Sensori SmartDial embraces digital innovation to reinvent your bathroom experience and offer full control at your fingertips.

Sensori's purity of design is accentuated by discreet, ambient lighting in a spectrum of colours to denote your perfect temperature.



For further information visit www.vado.com/sensori



Sensori SmartDial Dual Outlet Shower/Bath Control

IND-DIA2700-BRG

- √ Temperature and flow control
- √ For use with two outlets
- ✓ Outlet diversion button
- ✓ Automatic bath-fill



Sensori SmartDial Single Outlet Control

IND-DIA1000-BRG

- √ Temperature control
- √ For use with one outlet



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BRG

- √ Temperature and flow control
- ✓ For use with two outlets
- ✓ Outlet diversion button





Sensori SmartDial Start/Stop Remote

IND-DIA-REMOTE-BRG

√ Start/Stop functionality



WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated

IND-IRWSPOUT-BRG



Universal Basin Waste

IND-395-BRG



Square Waste Cap*

IND-395CAP/SQ-BRG



Round Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-461/UK-1.1/4-BRG



Clic-Clac Bath Filler Waste + Overflow

IND-81389/RO-BRG



Pop-Up Bath Waste + Overflow

IND-71552A/RO-BRG

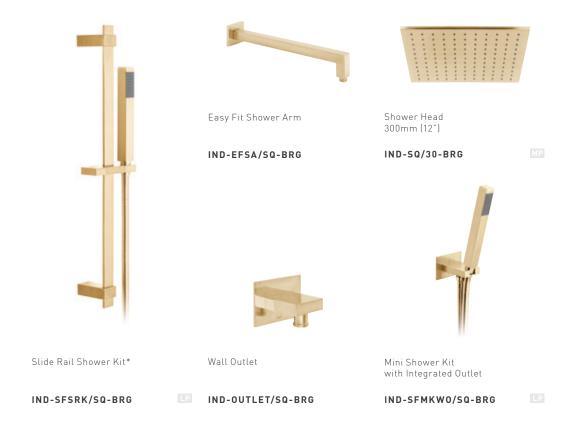


SHOWERING ROUND





SHOWERING SQUARE





ACCESSORIES ROUND











Grab Rail 300mm (12")

IND-SPA1801-30-BRG





Towel Rail 450mm (18")

IND-SPA184-45-BRG



Towel Shelf with Rail 600mm (24")

IND-SPA185B-BRG



Robe Hook

IND-SPA186-BRG



ACCESSORIES SQUARE









Paper Holder

IND-SHA180-BRG



Towel Rail 450mm (18")

IND-SHA184-45-BRG



Robe Hook

IND-SHA186-BRG

BRUSHED NICKEL

RAW. URBAN. INDUSTRIAL.

A specialist in self-expression.

Brushed nickel defines industrial purity.

The foundation to an urban oasis.



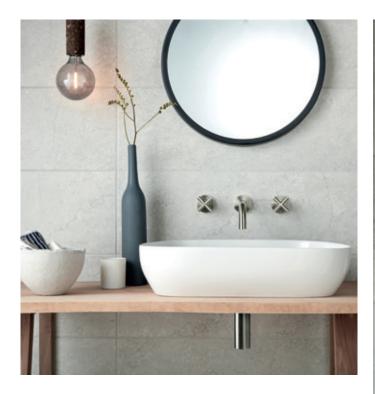


BE INSPIRED



Wall Mounted Basin Mixer

IND-ELW109L-BRN



Progressive in contemporary design. Brushed nickel echoes architectural brilliance. Its soft, brushed finish accentuates an unrelenting urban charm; unearthing a modish paradigm of manufactured bravura.

Domesticating the exposed aesthetic. Brushed nickel's unique, textured surface expertly complements concrete basins and pared back interiors. Its weathered look and feel reasserts a desirable industrial edge. Turning imperfection into perfection.







Grab or Towel Rail 300mm (12")

IND-SPA1801-30-BRN







Mono Basin Mixer

IND-EDI100/SB-BRN



Extended Mono Basin Mixer

IND-EDI100E/SB-BRN



Wall Mounted Basin Mixer

IND-EDI109S/A-BRN





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRN



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRN



Manual Valve + Diverter

IND-EDI147A-BRN



Manual Valve

IND-EDI145A-BRN



NOTION









Wall Mounted

Basin Mixer

IND-ORI109S/A-BRN



Manual Valve + Diverter

IND-ORI147A-BRN





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRN



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRN



Manual Valve

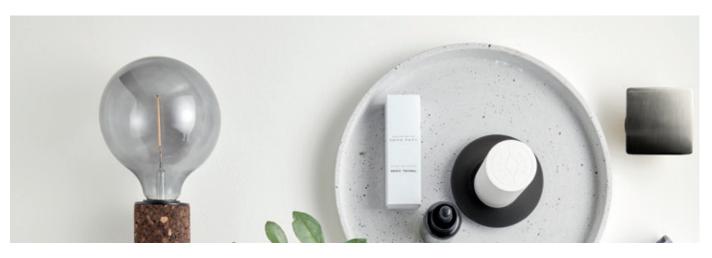
IND-ORI145A-BRN



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BRN





ELEMENTS





IND-ELW100/SB-BRN



Basin Mixer + Pop-Up Waste

IND-ELW101-BRN



Wall Mounted Basin Mixer

IND-ELW109L-BRN



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BRN



SENSORI SMARTDIAL

The innovative solution for your contemporary home.

Simple, stylish and sophisticated. The Sensori SmartDial embraces digital innovation to reinvent your bathroom experience and offer full control at your fingertips.

Sensori's purity of design is accentuated by discreet, ambient lighting in a spectrum of colours to denote your perfect temperature.



For further information visit www.vado.com/sensori



Sensori SmartDial Dual Outlet Shower/Bath Control

IND-DIA2700-BRN

- √ Temperature and flow control
- √ For use with two outlets
- ✓ Outlet diversion button ✓ Automatic bath-fill



IND-DIA1000-BRN

- √ For use with one outlet



Sensori SmartDial Single Outlet Control

- √ Temperature control



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BRN

- √ Temperature and flow control
- ✓ For use with two outlets ✓ Outlet diversion button



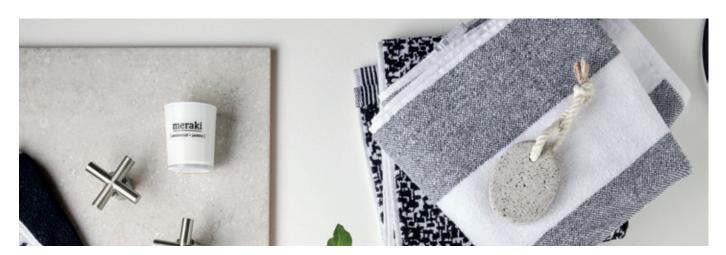
Sensori SmartDial Start/Stop Remote

SENSURI

SMARTDIAL

IND-DIA-REMOTE-BRN

√ Start/Stop functionality



WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated

IND-IRWSPOUT-BRN



Universal Basin Waste

IND-395-BRN



Square Waste Cap*

IND-395CAP/SQ-BRN



Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-461/UK-1.1/4-BRN



Clic-Clac Bath Filler Waste + Overflow

IND-81389/RO-BRN



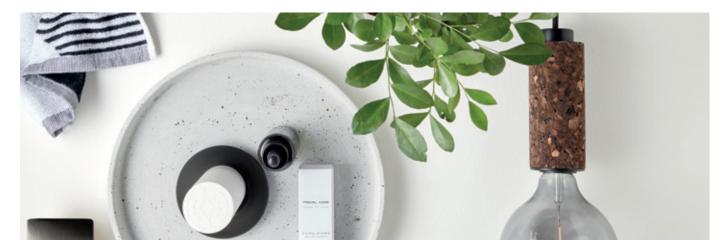
Pop-Up Bath Waste + Overflow

IND-71552A/RO-BRN



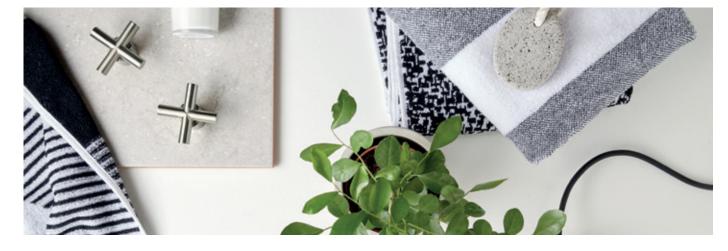
SHOWERING ROUND

Easy Fit Shower Arm
IND-EFSA/RO-BRN
IND-RO/30-BRN
Shower Head
300mm [12*] Diameter
IND-RO/30-BRN
IND-RO/30-BRN
Slide Rail Shower Kit
Walt Outlet
With Integrated Outlet
With Integrated Outlet
IND-SFSRK/RO-BRN
IND-SFSRK/RO-BRN
IND-CMA/RO/4IN-BRN



SHOWERING SQUARE





ACCESSORIES ROUND







Paper Holder



Grab Rail 300mm (12")

IND-SPA1801-30-BRN





Towel Rail 450mm (18")

IND-SPA184-45-BRN



Towel Shelf with Rail 600mm (24")

IND-SPA185B-BRN



Robe Hook

IND-SPA186-BRN



ACCESSORIES SQUARE







Paper Holder

IND-SHA180-BRN



Towel Rail 450mm (18")

IND-SHA184-45-BRN



Robe Hook

IND-SHA186-BRN

DARING. OPULENT. SOPHISTICATED.

Inspiring indulgence.
Bright gold is a masterpiece of design.
A distinguished vision of luxury.

BRIGHT GOLD





BE INSPIRED



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BG

An assured infusion of colour for the minimalist interior. Or a striking extension to your daring design. Bright gold embodies individuality. An expression of majestic lustre. A statement of grandeur.

A sophisticated alternative to an all-chrome aesthetic. Bright gold's dignified demeanour accentuates both elegance and luxury. Complementing stylish, spa-like settings and period style décor. An alluring finish whose cultured, metallic gleam bestows an everlasting appeal.









Grab or Towel Rail 300mm (12")

IND-SPA1801-30-BG





EDIT



Mono Basin Mixer

IND-EDI100/SB-BG



Extended Mono Basin Mixer

IND-EDI100E/SB-BG



Wall Mounted Basin Mixer

IND-EDI109S/A-BG







Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BG



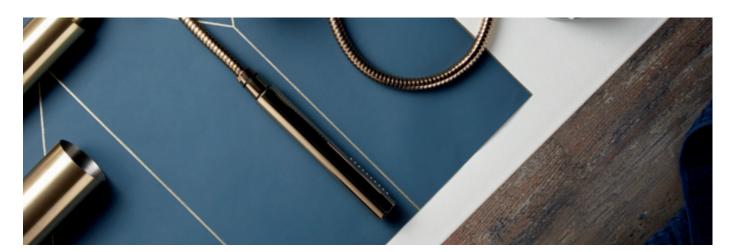
Manual Valve + Diverter

IND-EDI147A-BG



Manual Valve

IND-EDI145A-BG



NOTION





ORIGINS



Mono Basin Mixer

IND-ORI200/SB-BG



Wall Mounted Basin Mixer

IND-ORI109S/A-BG



Manual Valve + Diverter

IND-ORI147A-BG





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BG



Manual Valve

IND-ORI145A-BG



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BG



ELEMENTS





IND-ELW100/SB-BG



Basin Mixer + Pop-Up Waste

IND-ELW101-BG



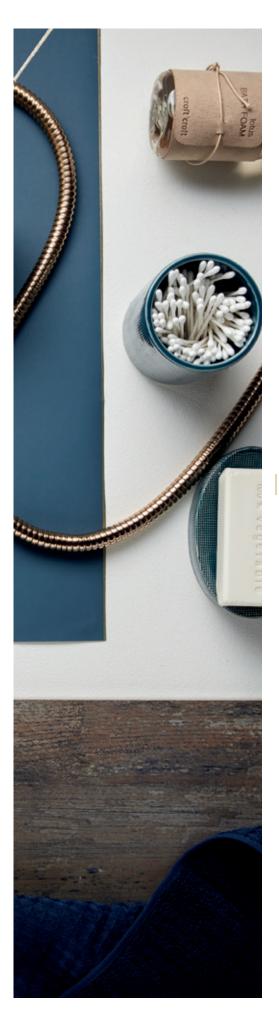
Wall Mounted Basin Mixer

IND-ELW109L-BG



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BG



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Sensori's purity of design is accentuated by discreet, ambient lighting in a spectrum of colours to denote your perfect temperature.



For further information visit www.vado.com/sensori









Shower/Bath Control IND-DIA2700-BG

Sensori SmartDial

Dual Outlet

- √ Temperature and flow control
- √ For use with two outlets
- ✓ Outlet diversion button ✓ Automatic bath-fill

IND-DIA1000-BG

- √ For use with one outlet



Sensori SmartDial Single Outlet Control

- √ Temperature control



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BG

- √ Temperature and flow control
- ✓ For use with two outlets
- ✓ Outlet diversion button



Sensori SmartDial Start/Stop Remote

IND-DIA-REMOTE-BG

√ Start/Stop functionality



WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated

IND-IRWSPOUT-BG



Universal Basin Waste

IND-395-BG



Square Waste Cap*

IND-395CAP/SQ-BG



Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-461/UK-1.1/4-BG



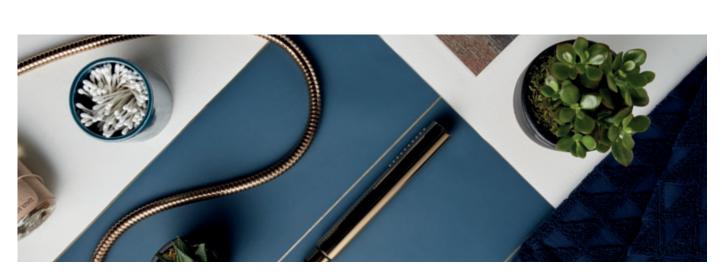
Clic-Clac Bath Filler Waste + Overflow

IND-81389/RO-BG



Pop-Up Bath Waste + Overflow

IND-71552A/RO-BG



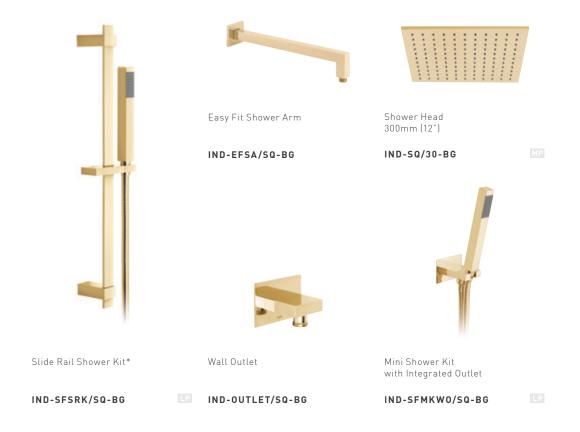
SHOWERING ROUND

Easy Fit Shower Arm
Shower Head
300mm (12*7) Diameter
IND-EFSA/RO-B6
IND-RO/30-B6
IND-RO/30-B6

Stide Rait Shower Kit
Walt Outlet
Walt Outlet
With Integrated Outlet
With Integrated Outlet
With Integrated Outlet
With Integrated Outlet
IND-SFRKK/RO-B6
IND-OUTLET/RO-B6
IND-SFMKWO/RO-B6
IND-CMA/RO/4IN-B6



SHOWERING SQUARE





ACCESSORIES ROUND





Paper Holder

Grab Rail 300mm (12")

IND-SPA180-BG

IND-SPA1801-30-BG







Towel Rail 450mm (18")

IND-SPA184-45-BG



Towel Shelf with Rail 600mm (24")

IND-SPA185B-BG



Robe Hook

IND-SPA186-BG



ACCESSORIES SQUARE







Paper Holder

IND-SHA180-BG



Towel Rail 450mm (18")

IND-SHA184-45-BG



Robe Hook

IND-SHA186-BG

EXPERIENCE OUR PRODUCTS IN **FULL 3D.**



STEP 1:

DOWNLOAD

VIV is available to download for free on the App Store and Google Play Store and works with all iOS and Android devices.

STEP 2:

SCAN

Using the ${f VIV}$ App, scan the tracker to generate life size ${f VADO}$ products in 3D.

STEP 3:

EXPERIENCE

Prepare for an enriched digital experience as you bring your favourite **VADO** ranges to life.

SCAN ME



Cut out and place the VIV tracker on your basin, bath or shower wall to bring your favourite brassware to life.









GUARANTEE

All VADO products come with a 2 year guarantee as standard. Within this guarantee period VADO will provide replacement parts and any labour [SEE NOTE 1] needed to complete the product repair.

This standard guarantee may be extended by registering your product to give up to a 15 year guarantee period. Once registered

Brassware products from the Individual by VADO collection have a 15 year guarantee (2 years parts and labour plus 13 years parts only)

VADO chromed brassware and stainless steel products have a 15 year quarantee (2 years parts and labour plus 13 years parts only).

VADO Sensori SmartTouch and SmartDial products have a 5 year guarantee (parts and labour).

VADO Identity and i-tech products have a 5 year guarantee (2 year parts and labour plus 3 years parts only).

All other VADO products have a 3 year guarantee (2 years parts and labour plus 1 year parts only) [SEÉ NOTE 2].

GUARANTEE CONDITIONS

Our products are guaranteed against manufacturing defects from the date of purchase until the expiry of the relevant guarantee period

- The guarantee is only valid if:

 1. The product has been installed, used and maintained (maintenance) guidelines can be viewed here) in accordance with VADO's instructions and subjected to normal use only.
- 2. The defect is not due to use of an unsuitable or inadequate water or power supply.
- 3. The defect is not due to accident, misuse, neglect or incorrect/inappropriate repair (other than by VADO or VADO authorised agents) or damage caused by foreign objects or substances.
- The extended guarantee is only available if you have completed the Guarantee Registration Process. This can be done via the VADO website or via phone to our aftersales team. Registration must be completed within 6 months from date of purchase. Under the extended guarantee period VADO will, at its option, offer to

supply any replacement product (or component part) assessed to be defective [SEE NOTE 3].

The guarantee (whether standard or extended) is non-transferable to any subsequent owner.

All claims under the guarantee should be notified in the first instance to our Aftersales department, contact details below, this must be done no later than the last day of the relevant guarantee period. All claims must be accompanied by proof of purchase (sales receipt or delivery note) from an official VADO dealer.

The guarantee does not extend to any consequential loss or damage.

After repair or replacement, the relevant guarantee period will be calculated from the original date of purchase.

VADO operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specifications without notice.

[1] Labour via our engineer network is only available in the UK. Attendance by a VADO engineer or sub-contract engineer will be under our standard terms and conditions.

[2] VADO spare parts and shower hoses are under a parts only

[3] VADO reserves the right to charge in advance for a product (or replacement part) pending collection and investigation (at VADO $\,$ expense) to confirm a defect is due to a manufacturing issue. If a defect is found the charge will be refunded or cancelled. This guarantee is in addition to and does not affect your statutory rights as a consumer.

CLAIMS:

Tel: 0193/, 7/,5163 Email: aftersales@vado.com **GUARANTEE REGISTRATION:**

Tel- 0193/, 315/,99 Email: guarantee@vado.com

WHERE INSPIRATION FLOWS













www.vado.com export@vado.com











